

A5 flyer

[Name] CARE RECORD

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What is my Digital Care Record?

At the moment, every health and social care organisation holds a different set of records about you. Information in different records may be duplicated or incomplete. [Name] Care Record is a new confidential computer record that will, over time, include a range of health and social care information to help improve the care you receive.

What kind of information will be shared?

- List of diagnosed conditions – so health or social care professionals have a complete record of your care.
- Medications – so everyone treating you knows what medicines you've been prescribed.
- Allergies – to make sure you aren't given medicine that might give you an adverse reaction.
- Test results – to speed up your treatment and care.
- Referrals, clinic letters and discharge information – to make sure the people caring for you have all the information they need.
- Address and telephone number – your up-to-date contact details

Why do you need to share my information?

The [Name] Care Record provides health and social care professionals directly involved in your care access to the most up-to-date information about you.

Information is already shared by phone and paper records and the new [name] Care Record makes this to happen more efficiently. It does this by sharing appropriate information from your medical and care records between health and social care services in [Name]

What are the benefits of a single care record?

- **Joined-up and safer care.**
- **More time to spend on care.**
- **Less paperwork.**
- **Your information in one place.**
- **Don't have to repeat details to different professionals.**

Can anybody see my records?

No. Only care professionals *directly involved* in your care will see your [Name] Care Record. We won't share it with anyone who isn't providing your treatment, care or support. Your details won't be made public, passed on to a third party not directly involved in your care, or used for advertising.

How do I know my record is secure?

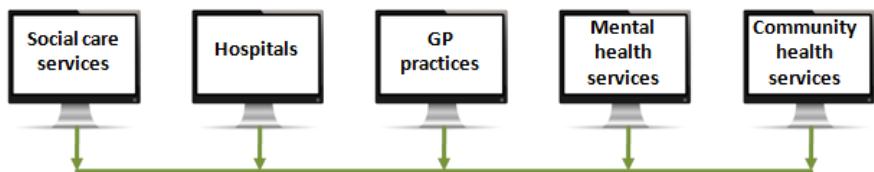
By law, everyone working in, or for, the NHS and adults' and children's social care must respect your privacy and keep your information safe.

The [Name] Care Record is held on a secure computer system by the NHS in [Name]. The system records everyone who looks at a record, the time and date of access and the information they viewed

Data protection is taken very seriously. We will check that your record is only viewed by people who need to see it.

Can I access my [Name] Care Record?

Yes. Under the Data Protection Act 1998 you can request access to all information that organisations hold about you, including copies of paper, electronic and combined health records. To access your with records please contact the care provider in question



Examples of what's included in my [Name] Care Record?

- A list of your diagnosed conditions
- Details of your medications
 - Allergies
 - Test results
- Referrals, clinic letters and discharge information
- Address and contact details

What is in it for me?



Joined up and safer care



My information in one place



More time spent on my care

Can I opt out of my records being shared via the [Name] Care Record?

Yes. You can choose not to have a [Name] Care Record, but sharing your medical and social care information will make it easier to provide the best care and support for you.



If you have any queries, please contact:



Or you can write to:

Alternatively you can contact the Patient Advice and Liaison Service (PALS) which offers confidential advice, support and information on health-related matters please call

For more information visit:



[www.\[Name\]CareRecord.org](http://www.[Name]CareRecord.org)



@[Name]